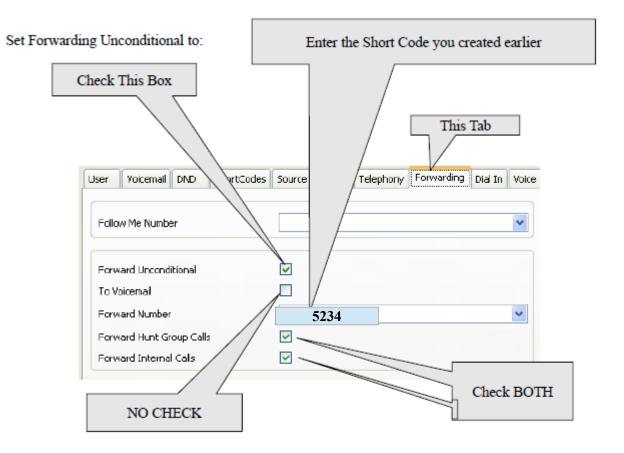
Page 1

Create a Short Code like this:

Short Code	
Code	5XXX
Feature	Voicemail Collect
Telephone Number	"#"N
Line Group ID	0
Locale	_
Force Account Code	

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In this example, calls will go directly to mailbox of Extension 234.

The 5 in front of the Extension tells the system to send the call directly to the extension.